May 22, 2013

To Whom It May Concern:

I have known Norma Martinez for over 15 years as a student at UTEP and as a personal friend. During her time at UTEP, Norma proved to be a capable and dependable student in whatever was set before her. She was industrious and willing to take on any assignment during her time as a student in the Electrical and Computer Engineering department. In addition, Norma frequently took the initiative to make changes and improve her and her classmates working environment.

Later as an employee for a refrigeration company, Norma’s poise and expertise along with a customer service attitude next to none made her well known in the industry as one of the best, something she took very seriously. As a result of her attitude and work ethic and a the desire to always improve her skills and gain new ones, I believe Norma Martinez would be a valuable addition to any organization interested is conscientiousness, hard work, and dedication.

Ralph Loya